



ATM SAFETY: YOUR GUIDE TO SECURE TRANSACTIONS



Do's for Safe Transaction



Stay Alert: Look for suspicious devices on ATMs/WLAs and watch for unusual behavior around the machines.



Report Stolen Cards: If your ATM card goes missing, notify your bank right away.



Act Fast on Failures: In case of any failed transactions, immediately contact the bank.



Secure Online Banking: Only use secure websites for Online Banking.



Set Your Limits: The Cardholder can set/modify as well as enable/disable usage limits for different channels.



Unusual Activity: If any unauthorized card transactions are observed, immediately report it to the bank.



Keep Records: Keep all the charge slips, and other necessary receipts for reconciling the same.



Stay Updated: Register your mobile number for transaction alerts, keeping you informed of any activity.



Don'ts for Safe Transaction



No Card Sharing: Never hand over your card to anyone.



Don't Forget Your Card: Do not forget to collect your card and receipt after every transaction.



Keep Your PIN Private: Do not disclose your PIN to anyone, including bank employees & family members.



Check the ATM Screen: After completion of every transaction ensure that welcome screen is displayed.



Collect Your Cash: Do not forget to collect cash dispensed from the ATM.



Don't Ignore Alerts: Do not miss transaction alerts received through SMS/ E-Mail.



Memorize Your PIN: Never write your ATM PIN on the card, memorize It.



Be Cautious with Emails: Do not open E-Mails from unexpected sources; delete such mails immediately.